

To: WCLA members

From: Jerry Bonagofsky, WCLA CEO

Subject: **Claims Management Service available for all WCLA members**

WCLA will be entering the tenth year of the Claims Management Service. The year begins July 1, 2017. Last year, 41 companies enrolled.

WCLA thinks this is a win-win situation for you and the association.

- Do you trust L & I to manage your claims without WCLA claims managers involved?
- The skills to effectively manage claims are invaluable. There are so many laws, rules and processes to understand that unless you are doing it full-time you never get proficient at it.
- Your L & I experience factor and ultimately your L& I rates are claim sensitive. Claims that are not managed properly drive up your rates. One improperly managed claim could cost you much more than the 1.5 % fee in the long run.
- Do you have time and feel comfortable dealing with L & I claims managers, doctors, vocational counselors, etc.? This includes writing protest letters, making phone calls, getting employees released to light duty jobs, monitoring wage and time loss calculations, etc.
- Occupational disease claims such as hearing loss and carpal tunnel need careful monitoring and calculation to ensure L & I does not assign excessive claim cost to your company. In many cases, we have been successful in reducing or completely eliminating the claim cost.
- Allow us to manage your claims and you can concentrate on other business activities.

**To enroll you must:**

- 1. Pay WCLA an up front claim management fee equal to 1.5 % of your last four quarters L & I premium (minimum fee of \$100 & maximum fee of \$4,000); and**
- 2. Fill out a “Release of Information” form so WCLA can access and obtain claim information from L & I.**

The fee will provide you up to 12 months of claim management service. If you have a claim(s) with a date of injury from July 1, 2017 through June 30, 2018, WCLA will manage the claims(s) until the end of the enrollment year – June 30, 2018. If you enroll again the following year(s), WCLA will continue to manage each fiscal year’s claims until they no longer affect your L & I experience factor.